



**PARKWAYTECH**

**CASE STUDY**

# **Information Technology Experts Keeps the Law in Order**

# Isaacson Isaacson Sheridan Fountain & Leftwich, LLP ATTORNEYS AT LAW

**Isaacson Isaacson Sheridan Fountain & Leftwich, LLP** is a law firm in Greensboro, NC. More importantly, they're a trusted part of the community, and they have been since 1980. Times have changed since they opened more than three decades ago. So, to meet their changing needs, they enlisted the help of a local IT company, and they've never looked back.

## The Situation: Needing Help in a Paperless World

The lawyers at the firm needed help in the IT area. They didn't have the time or knowledge to deal with the technical needs of the company. According to Stephen Pritchard, a Partner with the law firm, "As a law firm today, everything we do is on computers. If that goes down, it puts you out of business for the time being. You have firms having their data being held for ransom. Noone here had the background in IT and didn't know how to manage things, we needed someone that can be a one stop shop for all of it."

## The Solution: Find the Best Around for Support

Their saving grace came in the form of Chris Michalec and Parkway Tech. Just a few things Parkway has done for IISFL over the years include: server migration, changing email over to Office 365, setting up email encryption and adding a nice firewall. They even did a major office move for them, in a span of a day, by working with the cabling company and internet provider and getting everything moved and set up in their new location.

## "The Outcome" A Beautiful Relationship

Both parties agree that the relationship is a great one. Michalec notes, "We have a great working relationship. They're very easy to deal with." Pritchard adds,

*"We know that we can call them anytime, and they'll be very responsive.  
I would definitely recommend them to others."*



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